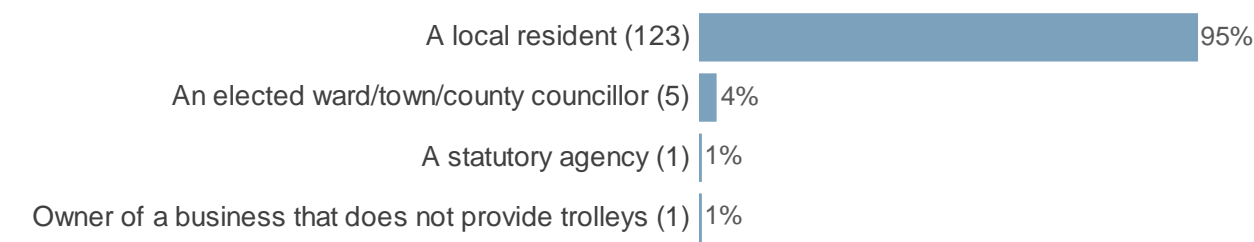


Shopping trolleys all 2023

This report was generated on 24/07/23. Overall 132 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'. A total of 132 cases fall into this category.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

Are you?



Other (Please specify):

- Former resident
- A person tht shops i gainsborough

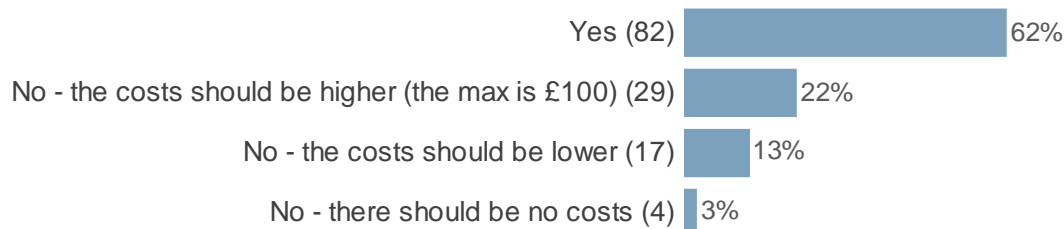
Do you think abandoned shopping trolleys are an issue in Gainsborough?



Do you think WLDC should continue with the schedule 4 scheme to enable it to charge owners a fee for abandoned trolleys it has to collect?



Do you agree with the proposed charges for this scheme?



Are there any other methods you think West Lindsey District Council should consider to tackle this issue?

This seems to be the only tool available, supermarkets really need to take responsibility for this. It should not be a cost for the tax payer to cover.

Unsure

Enforcing the local supermarkets to have "smartstop" type trolleys

Prosecute the trolley dumpers for tipping. It's the same people that are responsible for regular trolley dumping on their route home from the supermarket eg on Foxby Hill from Tesco

Agree with the shops to have a designated collection/returns point and all trolleys to have a number on them and customers asked for name and address so if the trolley is not returned to the designated returns point then the shops can ask the police and council for help in regards to the theft of the trolley and in doing so this just might cut down on council workers having to recover the trolleys.

Ensuring that there is a trolley warden on at all times in supermarkets

Go out to tender locally

Residents who store the trolleys outside of their property should be challenged. They should not be allowed them to be kept for personal use as an eye-sore in a street.

Use a local charitable organisation to create sustainability for that organisation such as Feeding Gainsborough. They work with all the supermarkets and that relationship could work for them both. It's not the supermarkets fault that people take and abandon their trolleys

yes appoint a local contractor to do the job. this would then provide employment for someone local, this would free up the council resources and stop the excessive charges you implement on the shops.

Catch the trolley fly tippers and fine them. The supermarket will pass on any fines they receive to the customers.

No

I think it is a fair one. I know it is hard for the supermarkets to keep an eye on trolleys being taken then abandoned, so to help the WLDC supermarkets should also think what they can do as well.

Better police patrols - abandoned trolleys are a part of the big issue - anti social behaviour

No

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Fixed penalty notice issued to each supermarket for each abandoned trolley, notice to them to recover each trolley.

Who finds them? Do council workers go looking? Are you the council reliant on residents reporting them? This is unclear from the reported plan on website. Some supermarkets use electronic tagging so you can't push the trolley beyond the perimeter. Supermarkets should all have coin-operated trolleys to prevent random snatching. The supermarkets in town all need to be on board with the scheme - they need to shoulder the burden / not the council and tax payers

Are there any other methods you think West Lindsey District Council should consider to tackle this issue?

The companies should be fined, should it be other items found belonging to individuals then they are fined, supermarkets should be made to be totally responsible for their trollies and ensuring that they cannot be removed from the premises. If they fail their duties then they should be fined.

Make the supermarkets take the trollies in at night time so people don't take them and then dump them

CCTV in trolley hotspots

Supermarkets could elevate abandoned shopping trollies if they put restrictors on the trollies which stop them going past a selected border around the supermarket. West Lindsey should suggest this investment to Supermarkets could save money and time in the long run!

I don't think a £100 charge is enough to make the major supermarkets come up with an idea to stop there trolley being taken, but a £1000 charge per trolley would force the company to come up with an idea 🧠 to stop there trollies being taken off the premises.

Track who took them and charge them (criminally and financially)

Promotion of personal shopping trollies/bags to those that take shopping home in supermarket trollies. People having to put money in a trolley should also deter it.

Use CCTV to capture individuals throwing trollies into the river

Ask supermarkets to install the trolley boundaries ensuring trollies can't be taken off the premises. Saves you a job and them the cost. If they don't agree to implement charge them £100 per trolley.

Supermarkets could go back to a deposit on the trollies

Why is it a council problem? Abandoned trollies should be treated like any other scrap metal dumped in the street. It is the onus of the loser to report the loss or theft of an item to the police - it is up to them to place identifying markings on the trollies so that they can be reclaimed - if neither of these actions take place they should be scrapped after 28 days.

Fine the people that dump the trollies. With all the cameras that have gone up lately, surely the culprits can be caught.

perhaps using another organisation. The company used is very difficult to deal with when making representations to them. Very unhelpful.

Maybe food outlets should be charged for their debris!

It's mainly Tesco's trollies I see. Maybe they should introduce the £1 charge like the others do

Maybe go back to having to put pound in trollies

I wish I could cos charging supermarkets only increases our weekly shopping bill as does shop lifting.

Ideally the person who dumps them should be fined but that would be difficult

Supermarkets make huge profits, none of which are passed on fairly to food producers or customers, so charge them the absolute maximum that you can for returning their trollies; you rarely see the ones that are coin operated abandoned, it's the free to use ones - these supermarkets are doing nothing themselves to reduce removal of trollies. (The wheel locking systems don't work, you only have to steer a few inches off course to bypass them!) I live on Washington Street and there are always loads around there and all along Sandsfield Lane area up as far as Tesco.

If there are certain areas of the town which abandoned trollies are more of a problem could a scheme be set up that involves people/children to collect them for a fee who live in that community.

Wardens at exit to supermarkets to prevent removal

Engage with supermarkets to put better practices in place to stop trollies leaving their sites in the first place.

If possible fine the ones who remove them by looking on cctv,

Why would you do anything different its clearly working because I don't think there is an issue with shopping trollies in Gainsborough.

Are there any other methods you think West Lindsey District Council should consider to tackle this issue?

Checking CCTV and if possible fining customers who abandon their trolleys rather than the supermarkets

Task the supermarkets with the job of collecting them.

You could consider a discount for stores that have coin/token devices installed to encourage trolley returns

The retailers who have shopping trolleys ultimately responsible for them, leaving their premises and should prevent them from leaving by means of the wheels lock off when they leave their property, so the trolley cannot be moved leave at the property

Supermarkets should be charged at least 20% more if they cannot be bothered to recover themselves.

Would it be legal to impose a fine for the worst supermarket offenders? As I understand some supermarkets do not want to pay £100 per trolley. Maybe if it was £50

Repurpose them in the community.

The onus should be on the supermarket to collect their trollies from your storage within a week. If left longer then an additional storage cost added or trolley. There are repeat 'offenders' that take the trollies out of the supermarkets who could be fined for doing so. I don't know how this would be 'policed'. Supermarkets should use trollies where the wheels lock when taken outside their perimeter.

Do you have any other comments you would like to add?

None

There are cost effective ways of stopping shopping trolleys going off site. If supermarkets won't implement these then I think you should charge a hell of a lot more than £100. It's not clear if it's per trolley or for trollies. But should be more.

Ultimately, the supermarkets are paying for the problem that our local residents are causing. It isn't wholly fair for them to have to pay when residents who should know better are the ones causing the problem by taking trolleys away from the store - hence my suggestions for enforcement of smartstop trolleys as once the initial outlay has been made the act of removing trolleys from the stores carpark boundary becomes much harder.

I think staff should collect trolleys in the immediate vicinity. I informed staff at Tesco of a trolley just outside the car park and it was still there the day after.

All supermarkets should be responsible for having breaking systems so that they cannot be taken away from the store

To be perfectly honest I have never seen stray trolleys at Tesco or Lidl in Gainsborough where I do most of my shopping so obviously they are doing something that the others [whoever they are] are not doing.

It is not the shops fault its the IDIOTS who take without permission the trolleys and then abandon them. You should use all the new cctv installed around the town to hunt these people down and fine them not the shops

Employ dog wardens to issue on the spot fines to owners who let their dogs crap on the street. If all dog owners were required to register their dogs on a licence system with a dna record taken then there would be no escape for owners of dogs fouling pavements etc This system could be self funding from the licence fee and fines at least for a trial period of say 12 months. The word would soon get around. Where are the "deterrent " signs??? Other UK councils have a workable solution. Why not WLDC? At present there is no deterrent or even a chance of being caught.

No

No

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Do you have any other comments you would like to add?

It would push the highly profitable business to take responsibility back from the council on self locating abandoned trollies and their retrieval.

Improved recently- not seen one in ages. What if supermatket say - no thanks we dont want it back and not pay?

It does not state what the costs per trolley would be or whether the £100 is for a fixed period. How can "the public" truly assess when they have not been informed of the proposed charge and timeframe to which it relates.

Add cctv on the roads so then you can charge the public aswell for dumping them

It has made so much difference not to see so many abandoned trolleys lingering for weeks on end. WLDC should keep up the good work to keep our town tidy👍 Thankyou

Increase the number of bins around Gainsborough so people can put in their rubbish rather than dropping it on the floor

Surely it's not the retailers' fault that people effectively steal trolleys and don't return them. Same theory could be had for branded litter; fine Pepsi, Walkers, KFC etc for anything found! Are the retailers passing the cost on to customers when trolleys are returned through even higher prices? In my area of Gainsborough there isn't an issue with abandoned trolleys. Would be interesting to see where they are being recovered from and what the socio-economic statistics are for those specific areas, I can only assume these will correlate as expected!

Can you get rid of the shopping trolleys littering the entrance to Marshalls Rise?

Surely WLDC can tell from the number of trolleys recovered if there is still a problem, on 21st June i saw a trolley laid on foxby hill. The problem may be reduced but hasn't gone away

Why are the costs that can be charged limited to £100? This is a ridiculous amount to charge company's that make many millions of pounds a year. Only a much more punitive fine on the companies involved will motivate them to put in place measures to prevent trolleys being abandoned around the town.

Waste from kfc mcdonalds and greggs also a plague. Need to hold them responsible. When maccies came to town they employed litter pickers

Cleaning up tenfoots and charging resident s who put rubbish out before bin collection day is a bigger problem than trolleys.

Why charge supermarkets, more police is what this town wants and stop wasting money on Riverside walks and new cinemas.

There seems to be to much dumping. fly tipping & criminal activity in this area. Such a shame

I'd like to thank our amazing binmen for their hard work - some of what they are expected to clear up (especially in the Ten Foots) is absolutely appalling - they earn every penny. As well as trolleys, WLDC really needs to up its game re: dog mess - some people bag their dog's poo and then drop it - yes, these people are idiots but the bins are too far apart and not emptied often enough; the stink from some around here is grim, especially in this hot weather.

Plenty of trolleys on Pingle hill thrown over railings , just before the tunnel

I guess that people need to use the trolleys to take their shopping home because they can't carry it. Can you and/or supermarkets provide those in need help with this, maybe a free delivery every month or loan of trolleys that are designed for taking shopping home

i think its the customers that should be fined, not the shops

No

I hate visiting Morrisons and no small trolleys they are usually in a nearby estate.

I can't imagine why there is a need to consult on this, sounds like you've been doing a great job so far, keep up the good work!

No I am happy with my comment

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Do you have any other comments you would like to add?

It is a shame that local residents feel it's ok to leave it stranded. That said, I understand that some will use them to get their goods home if they haven't got a vehicle.